

**BEFORE THE TENNESSEE REGULATORY AUTHORITY  
NASHVILLE, TENNESSEE**

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TN REGULATORY AUTHORITY  
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**IN RE:**

**COMPLAINT OF MICHAEL VANWIES  
AGAINST CENTURYTEL OF  
OOLTEWAH-COLLEGE DALE, INC.**

**Docket No. 02-00058**

**PROTECTIVE ORDER**

To expedite the flow of filings, exhibits and other materials, and to facilitate the prompt resolution of disputes as to the confidentiality of the material, adequately protect material entitled to be kept confidential and to ensure that protection is afforded only to material so entitled, the Tennessee Regulatory Authority ("TRA") hereby orders that:

1. For the purpose of this Protective Order (the "Order"), proprietary or confidential information, hereinafter referred to as "CONFIDENTIAL INFORMATION", shall mean documents, testimony, or information in whatever form which the producing party, in good faith, deems to contain or constitute trade secrets, proprietary information, confidential research, development or other sensitive information, and which has been specifically designated by the producing party. A producing party is defined as the party creating the "CONFIDENTIAL INFORMATION" as well as the party having actual physical possession of information produced pursuant to this Order. All summaries, notes, extracts, compilations or other direct or indirect reproduction from or of any protected materials, shall be entitled to protection under this Order. Documents containing "CONFIDENTIAL INFORMATION" shall be conspicuously and specifically marked as "CONFIDENTIAL" on the cover page. The document must be produced in a way that will clearly identify to others that it contains "Confidential Information". The document(s) must be accompanied by a letter identifying the document as confidential. Upon

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request by the non-producing party or the Hearing Officer, the producing party shall, within 5 business days of receipt of the request, file with the TRA an affidavit attesting to the confidentiality of the document. The Affidavit may be reviewed by the Hearing Officer, Administrative Law Judge or the Authority for compliance with this paragraph. Any document designated CONFIDENTIAL shall be handled in accordance with this Order. The provisions of any document containing CONFIDENTIAL INFORMATION may be challenged under Section 12 of this Order.

2. Any individual or company subject to this Order, including producing parties or persons reviewing CONFIDENTIAL INFORMATION, shall act in good faith in discharging their obligations hereunder. Parties or nonparties subject to this Order shall include parties which are allowed by the TRA to intervene subsequent to the date of entry of this Protective Order.

3. CONFIDENTIAL INFORMATION shall be disclosed only to the following persons:

- (a) counsel of record for the parties in this case and attorneys, associates, secretaries, and paralegals actively engaged in assisting counsel of record in this and the designated related proceedings;
- (b) in-house counsel for the parties;
- (c) officers, directors, or full-time employees of the parties, who are directly and specifically consulted or involved in this docket; provided, however, that CONFIDENTIAL INFORMATION shall be shown only to those persons having a need to know;
- (d) TRA Directors and members of the staff of the TRA;
- (e) pro-se parties or outside consultants and expert witnesses employed or retained by the parties or their counsel, who have access to CONFIDENTIAL INFORMATION solely for evaluation, testing, testimony, preparation for trial or other services related to this docket, provided that to the extent that any party seeks to disclose CONFIDENTIAL INFORMATION to any outside consultant or

expert witness who is expected to testify on that party's behalf, the party shall give five (5) days written notice to the producing party of intention to disclose CONFIDENTIAL INFORMATION. At a minimum, such written notice shall state the expert witness' or outside consultant's name, address, title, current place(s) of employment, and shall state any past or present affiliation(s) or interest(s) in or with any person or entity that was, is, or intends to be, in competition with the opposing party, and whether said expert witness or outside consultant was ever employed by, or has ever sought employment from, the opposing party. The five-day notice period shall not begin until the written notice has been served upon the opposing party. During such notice period, the producing party may move to prevent or limit disclosure for cause, in which case no disclosure shall be made until the Tennessee Regulatory Authority, the Hearing Officer, the Administrative Law Judge or court rules on the motion. Any such motion shall be filed within three (3) days after service of the notice. Any response shall be served within three (3) days after service of the motion. Hearing conferences may be called to confer with the parties on the Motions to Limit Disclosure. All service shall be by hand delivery or by facsimile.

Under no circumstances shall any CONFIDENTIAL INFORMATION be disclosed to or discussed with anyone associated with the marketing of services in competition with the products goods or services of the producing party.

4a. Prior to any authorized person receiving any filed or produced CONFIDENTIAL INFORMATION, each such person shall review and agree to be bound by the terms of this Order. Furthermore, prior to receiving any produced or filed CONFIDENTIAL INFORMATION each party, or each party's counsel of record, shall sign an affidavit in the form of that attached to this Order attesting that the party has read a copy of this Order, that the party understands and agrees to be bound by the terms of this Order, and that the party understands that unauthorized disclosure of the documents stamped CONFIDENTIAL constitutes a violation of this Order. This affidavit shall be signed in the presence of and be notarized by a notary public. Each party, or their counsel of record, shall provide the producing party a copy of each such Affidavit and shall keep the Affidavits executed by the parties' experts or consultants on

file at their respective offices, or if a party is pro-se, such party shall file a copy of said Affidavit(s) with the TRA.

4b. Prior to disclosure of CONFIDENTIAL INFORMATION to any of the authorized persons, the counsel representing the party, or any pro-se individual, who is to receive the CONFIDENTIAL INFORMATION shall provide a copy of this Order to the recipient Director, staff member, employee, officer, or director, who shall be bound by the terms of this Order. Furthermore, prior to disclosure of CONFIDENTIAL INFORMATION to any outside consultant or expert witness employed or retained by a party, counsel, or the pro-se party, shall provide a copy of this Order to such outside consultant or expert witness, who shall sign an affidavit in the form of that attached to this Order attesting that he or she has read a copy of this Order, that he or she understands and agrees to be bound by the terms of this Order, and that he or she understands that unauthorized disclosure of the documents stamped CONFIDENTIAL constitutes a violation of this Order. This affidavit shall be signed in the presence of and be notarized by a notary public. Each party, or their counsel of record, shall provide the producing party a copy of each such Affidavit and shall keep the Affidavits executed by the parties' experts or consultants on file at their respective offices, or if a party is pro-se, such party shall file a copy of said Affidavits with the TRA.

5. If any party or non-party subject to this Order inadvertently fails to designate documents as CONFIDENTIAL in accordance with the provisions of this Order when producing such documents, such failure shall not constitute a waiver of confidentiality, provided the party or non-party who has produced the document shall notify the recipient of the document in writing within five (5) days of discovery of such inadvertent failure to designate the document as

CONFIDENTIAL. At that time, the recipients will immediately treat the subject document as CONFIDENTIAL. In no event shall the TRA be liable for any claims or damages resulting from the disclosure of a document while not so designated as CONFIDENTIAL. An inadvertent failure to designate a document as CONFIDENTIAL shall not, in any way, affect the TRA's determination as to whether the document is entitled to CONFIDENTIAL status.

6. If any party or non-party subject to this Order inadvertently fails to designate documents as CONFIDENTIAL in accordance with the provisions of this Order when producing such documents and such failure is not discovered in time to provide five (5) days notification to the recipient of the CONFIDENTIAL nature of the documents referenced in the paragraph above, the failure shall not constitute a waiver of confidentiality and a party by written motion or by oral motion at a Hearing Conference called for the purpose or at the Hearing on the merits may request designation of such documents as CONFIDENTIAL, and if the motion is granted by the Hearing Officer, Administrative Law Judge, or the Authority, the recipients shall immediately treat the subject documents as CONFIDENTIAL. The Tennessee Regulatory Authority, the Hearing Officer or Administrative Law Judge may also, at his or her discretion, either before or during the pre-hearing Conference or hearing on the merits of the case, allow information to be designated CONFIDENTIAL and treated as such in accordance with the terms of this Order.

7. Any papers filed in this proceeding that contain, quote, paraphrase, compile or otherwise disclose documents covered by the terms of this Order, or any information contained therein, shall be filed and maintained with the TRA in sealed envelopes marked CONFIDENTIAL and labeled to reflect the style of this proceeding, the docket number, the contents of the envelope sufficient to identify its subject matter, and this Protective Order. The

envelopes shall be maintained in a locked filing cabinet. The envelopes shall not be opened or their contents reviewed by anyone except upon order of the TRA, Hearing Officer, or Administrative Law Judge after due notice to counsel of record. Notwithstanding the foregoing, the Directors and the Staff of the TRA may review any paper filed as CONFIDENTIAL without obtaining an order of the TRA, Hearing Officer or Administrative Law Judge, provided the Directors and Staff maintain the confidentiality of the paper in accordance with the terms of this Order.

8. Documents, information and testimony designated as CONFIDENTIAL, in accordance with this Order, may be disclosed in testimony at the hearing of this proceeding and offered into evidence used in any hearing related to this action, subject to the Tennessee Rules of Evidence and to such future orders as the TRA, the Hearing Officer, or the Administrative Law Judge may enter. Any party intending to use documents, information, or testimony designated CONFIDENTIAL shall inform the producing party and the TRA, the Hearing Officer, or the Administrative Law Judge, prior to the hearing on the merits of the case in the manner designated previously in this Order, of the proposed use; and shall advise the TRA, the Hearing Officer, or the Administrative Law Judge, and the producing party before use of such information during witness examinations so that appropriate measures can be taken by the TRA, the Hearing Officer, or the Administrative Law Judge to protect the confidential nature of the information.

9. Except for documents filed with the TRA, all documents covered by the terms of this Order that are disclosed to the requesting party shall be maintained separately in files marked CONFIDENTIAL and labeled with reference to this Order at the offices of the requesting party's counsel of record, or in the case of a pro-se party, all documents covered by

the terms of this Order may be disclosed by CenturyTel to the requesting pro-se party by making those documents available for inspection and review during regular business hours at: CenturyTel of Ooltewah-Collegedale, Inc.'s offices at 5616 Main, Ooltewah, Tennessee or at the Nashville offices of Bass, Berry & Sims PLC.

10. Nothing herein shall be construed as preventing any party from continuing to use and disclose any information (a) that is in the public domain, or (b) that subsequently becomes part of the public domain through no act of such party, or (c) that is disclosed to it by a third party, where said disclosure does not itself violate any contractual or legal obligation, or (d) that is independently developed by a party, or (e) that is known or used by it prior to this proceeding. The burden of establishing the existence of (a) through (e) shall be upon the party attempting to use or disclose such information.

11. Any party may contest the designation of any document or information as CONFIDENTIAL by filing a motion with the TRA, Hearing Officer, Administrative Law Judge or the courts, as appropriate, for a ruling that the documents, information, or testimony should not be so treated. All documents, information and testimony designated as CONFIDENTIAL, however, shall be maintained as such until the TRA, the Hearing Officer, the Administrative Law Judge, or a court orders otherwise. A Motion to contest must be filed not later than fifteen (15) days prior to the Hearing on the Merits. Any Reply from the Company or party seeking to protect the status of their CONFIDENTIAL must be received not later than ten (10) days prior to the Hearing on the Merits. Motions made and subsequent Replies received within the ten (10) days prior to the hearing on the Merits shall be presented to the Authority at the Hearing on the merits for a ruling.

12. Nothing in this Order shall prevent any party from asserting any objection to discovery other than an objection based upon grounds of confidentiality. Nothing in this Order is intended to limit or expand the statutory authority of the Attorney General or the Consumer Advocate Division as expressed in T.C.A. § 10-7-504(a), titled Confidential Records, and T.C.A. § 65-4-118, titled Consumer Advocate Division. However, it is understood and agreed that this Order is binding upon both the Attorney General and the Consumer Advocate Division and will govern their use of CONFIDENTIAL materials as well.

13. Non-party witnesses shall be entitled to invoke the provisions of this Order by designating information disclosed or documents produced for use in this action as CONFIDENTIAL pursuant to the terms of this Order.

14. No person authorized under the terms herein to receive access to documents, information, or testimony designated as CONFIDENTIAL shall be granted access until such person has complied with the requirements set forth in paragraph 5 of this Order.

15. Any person to whom disclosure or inspection is made in violation of this Order shall be bound by the terms of this Order.

16. Upon an order becoming final in this proceeding or any appeals resulting from such an order, all the filings, exhibits and other materials and information designated CONFIDENTIAL and all copies thereof shall be returned to counsel for the party who produced (or originally created) the filings, exhibits and other materials, within fifteen (15) days or counsel in possession of such documents shall certify to counsel for the producing party that all the filings, exhibits and other materials, plus all copies or extracts from the filings, exhibits and other materials and all copies of the extracts from the filings, exhibits and other materials thereof have been destroyed.

17. After termination of this proceeding, the provisions of this Order relating to the secrecy and confidential nature of CONFIDENTIAL DOCUMENTS, information and testimony shall continue to be binding upon parties herein and their officers, employers, employees, agents, and/or others for five years unless this Order is vacated or modified.

18. Nothing herein shall prevent entry of a subsequent order, upon an appropriate showing, requiring that any documents, information or testimony designated as CONFIDENTIAL shall receive protection other than that provided herein.

19. Any party aggrieved with the Authority's decision in this matter may file a Petition for Reconsideration with the Authority within (10) days from and after the date of this Order.

20. Any party aggrieved with the Authority's decision in this matter has the right of judicial review by filing a Petition for Review in the Tennessee Court of appeals, Middle Section, within sixty (60) days from and after the date of this Order.

  
FOR THE TENNESSEE REGULATORY AUTHORITY

**BEFORE THE TENNESSEE REGULATORY AUTHORITY  
NASHVILLE, TENNESSEE**

**IN RE:**

**COMPLAINT OF MICHAEL VANWIES  
AGAINST CENTURYTEL OF  
OOLTEWAH-COLLEGEDALE, INC.**

**Docket No. 02-00058**

**AGREEMENT TO COMPLY WITH PROTECTIVE ORDER**

I have reviewed the Protective Order ("Order") entered in the above-captioned matter and agree to abide and be bound by its terms. I understand that unauthorized disclosure of documents stamped CONFIDENTIAL INFORMATION will be a violation of the Order.

In consideration of being granted access to CONFIDENTIAL INFORMATION, I agree that if CONFIDENTIAL INFORMATION is disclosed in violation of the Order by me, or anyone acting on behalf of the party which I represent, that the opposing party will be harmed. I agree that it would be difficult to calculate the precise value of the harm that such a violation of this Order would inflict upon the opposing party. As a result, I agree to pay not less than \$750 in liquidated damages to the opposing party for each instance in which I, or anyone acting on my behalf, discloses CONFIDENTIAL INFORMATION in violation of this order. I also agree to pay the opposing party's attorney's fees and costs if the opposing party prevails in any administrative or court proceeding(s) to enforce the Order or this agreement.

\_\_\_\_\_  
DATE

\_\_\_\_\_  
NAME

\_\_\_\_\_  
BY

STATE OF TENNESSEE

COUNTY OF \_\_\_\_\_

Personally appeared before me, \_\_\_\_\_, with whom I am personally acquainted or whom I identified with certainty, who acknowledged that he executed the within instrument for the purposes therein contained.

WITNESS my hand, at office, this \_\_\_\_\_ day of \_\_\_\_\_, 2003.

\_\_\_\_\_  
Notary Public

My Commission Expires: